## The Villager -July 2022

Townhouse Villages at River Woods HOA, 334 River Woods Lane, Burnsville, MN 55337 PH 952-894-4368/Fx 952-808-6900 Email: river\_woods@comcast.net
Office Hours: Mon-Thurs 9:00-4:00 & Friday 9:00-12:00

Master Policy Insurance Reminder: As Dan Kampf from Kraus Anderson Insurance explained at the River Woods annual meeting preparations are in the works for the River Woods Master Policy Insurance Renewal. We have been told with everything that has culminated from the last year ie; weather, increases in lumber pricing, crime etc., insurance premiums are expected to rise significantly. Owners should prepare their budgets for at least a 20% increase. More information will be released as soon as it is known Insurance is due Sept. 15th. If you do not escrow with us, prepare for the hit in your budget now. For owners with no escrow, the premium will be due IN FULL September 15th, there are NO payment plans!

Annual Meeting Reminder: The River Woods Annual Meeting was held on June 14th, 2022. Please refer to the meeting minutes once sent out via email.

<u>Garbage/Recycling:</u> Due to the July 4<sup>th</sup> holiday, garbage and recycling collection for the first week of July will be moved one day later THURSDAY, JULY 7<sup>th</sup> and not WEDNESDAY, JULY 6<sup>TH</sup>.

**Pool:** The pool rules regarding weather are as follows: The pool will close for the following reasons:

- inclement weather- weather permitting as outside temps must be 70 degrees or above.
- chemical imbalance an accident in the pool area

\*\*\*INCLEMENT WEATHER INCLUDES STORMS and IMPENDING STORMS, THUNDER, LIGHTENING, RAIN, ETC. DO NOT CONTACT POOL EMPLOYEES REGARDING THE POOL BEING OPEN! \*\*\*

<u>Maintenance Requests</u>: Requested maintenance projects will be completed June-October. We will do our best to get them done pending weather. All requests are in the process of review. Many requests have been completed without notification during the review time period. We can only use budgeted funds so not all requests will be honored. We will not know how many will be moved to next year until; all our big projects like asphalt/cement bids are reviewed and approved.

Architectural Requests: YOU MUST submit your request for ANY work on the outside of the unit to the office prior to starting any work. Your request must be submitted on an Architectural Request Form (ACC Request) found on the Association's website, under 'Replacement Specifications'. It could take 30 days for the committee to review the request so please plan accordingly. Nothing can be done on the roof without prior approval. No satellite dish installation is allowed on the roof. Once a building has a new roof any installed dishes will be removed, and the owner will be charged with re-roofing back to the original.

<u>Air Conditioning Units:</u> Owners should be cleaning off their A/C units. Many are completely covered in cotton from the Cottonwood trees, dirt, etc. All units are working overtime, especially with the warmer temps. Simply spray off the unit with your garden hose to clear the debris.

<u>Fireworks:</u> There are no fireworks allowed to be set off in the Association! It is a huge concern with River Woods being a densely populated area surrounded by trees and built in the 1970's. Illegal fireworks are also in violation with the Associations Master Insurance Policy. The following fireworks are illegal and are not allowed in River Woods (not limited to only these); anything that flies or explodes such as firecrackers, bottle rockets, missiles, Roman candles, mortars, shells, etc. The only legal fireworks are sparklers, cones and small tubes that emit sparks, snakes and party poppers. Owners are advised to call police immediate to enforce fireworks restrictions. River Woods will not allow even legal fireworks after 10pm. Owners are advised to call the police if any activity is going on. The City of Burnsville's noise ordinance guidelines also apply.

Owners Without Email: The following units do not have an email on file – 27, 71, 104, 153, 181, 204, 212, 306, 316, 323. Owners who do not have an email on file with the Association will only receive communications via postal mail, there are no postings from the office, regarding immediate notifications, hand delivered, taped to units, the exceptions are work for asphalt, power washing, painting or roofing. This may result in non-email owners receiving the notifications in an untimely manner after a timeline has passed. Unfortunately, we simply do not have the resources to continue these hand-delivered postings. We will encourage owners who do not have or want email to partner with a neighbor who does receive River Woods communications via email.

Parking In River Woods: Residential parking is permitted in garages only. Up to two vehicles (for a double garage) may be parked in front of the garage door depending on location of the unit and what space provides and one vehicle for a one car garage. Additional parking spaces are provided for guest parking only. Car maintenance on HOA property is not permitted. No business or recreational vehicles ie; campers, boats, trailers etc. allowed on grounds. No vehicles with expired tabs or missing plates allowed. Vehicles must be operable. Immediate towing may take place if any parking rules are violated. NO PARKING ON GRASS/WALKS/FIRELANES OR BLOCKING ANOTHER UNITS. No parking allowed in guest parking areas. Parking Restrictions Violations Procedure: Special areas have been set-aside for Guest Parking! The use of these areas by the Homeowners or residents to park Vans, Campers, Boats, Trailers, Business Vehicles, Cars or the like is **not** permitted. All vehicles parked on Common Property (including roadways, vegetated areas, driving lanes, or on driveways belonging to Common Property) are subject to the following:

- 1. Vehicles in violation will be tagged or towed by the office/grounds staff, towing company, the A.C.C., the Maintenance Committee, or by an Association Employee. Some violations are immediate towing such as parking in a fire lane, common driving lane, on grass or grounds, blocking another driveway and a homeowner parked in guest parking. Two cars may park in front of a two car garage and one car in front of a one car garage as long as the driving lane is not impeded more than the allotted amount will be towed immediately. Vehicles with expired tabs or inoperable are subject to immediate towing also.
- 2. If the tagged vehicle has not been moved within 12 hours, or if the vehicle returns any time after being tagged, it will be subject to being towed away at owner's expense with no further notification.
  - If removal of the vehicle by the Association's Agent is interfered with, the resident will be liable for costs incurred.
  - Vehicles parked in roadways of driving lanes and or causing an obstruction during periods of snow removal and or Grounds Maintenance may be towed away without notice at owner's expense. Guest parking areas should be cleared of vehicles after a snowfall so the crew has places to push the snow.
- 3. No Vehicle maintenance, repair, or refinishing is allowed anywhere in the River Woods HOA including owners garage.

\*\*\*Any exception needed of any of these rules must get prior office approval!!\*\*\*

Emails/Phone calls/Emergencies: If you leave a voice mail message at the River Woods office and request a return call, *please* leave a unit number, and call back number. Please be sure your unit number is with all phone and email correspondence. If you have an emergency after office hours, email the office with EMERGENCY in the subject line with your unit number and your emergency issue in the body of the email. Emails are monitored for emergencies phone calls are not.

<u>Painting/Power Washing:</u> The crew are currently working on power washing the units in the paint cycle and painting has begun. If you received a posting from the contractor, know it is <u>weather permitting</u>. If you have any questions or concerns, contact the office.

<u>Plants:</u> If you requested hostas and daylilies these will be dropped at your door as they are requested. <u>Remember to ask 7-10 days before you want them.</u>

<u>Materials:</u> Materials (such as dirt/rock/edging) will be distributed throughout the summer based on requests, what is needed and/or who is doing the work. There has been great success with our partnership plan. This plan has the Association providing materials and education and the homeowner assisting in labor and upkeep. A walk around the Association can attest to the success of this program.

Paint Return: Please return paint as soon as your projects are completed. Someone else may be waiting for it. Let the office know and we're happy to pick it up.

Garbage/Recycling Update: The fine for 'contaminate' items in recycling containers is \$5.00 per container, per incident. That cost will be passed back to the unit owners who's recycling containers are 'contaminated' with non-recycling material. It's very easy to remember – NO PLASTIC BAGS IN RECYCLING BINS!! "When in doubt, throw it out" is Aspens suggestion. Plastic bags may be recycled in other ways, Cub Foods and other retailers were accepting plastic bags for recycling pre-COVID, you can check with them if they are continuing that practice.

<u>Packages:</u> The office does not accept packages for unit owners. If a delivery service tries to drop them at the office, they will be refused. Also, please do not have your packages directly addressed to the River Woods office. We <u>cannot</u> be responsible for your deliveries.

<u>Please Do Not Feed Wildlife:</u> DO NOT feed the wildlife! The Association does not allow for food scraps to be thrown in woods or on common property, this includes feeding geese in the pond or from decks. The DNR has asked us to post this and to let them know if any resident is not following this no feed rule! Please note, the exception would be bird feeders – they are allowed. Residents will be fined \$25 per incident.

Garage Door Maintenance: Owners be aware of your garage door maintenance. There is a procedure you should do yearly. This maintenance includes releasing your tension pulley. Pull the door up and down a few times. If it is difficult to pull up and down, you should call a professional to do maintenance and adjust springs.

<u>Foundation:</u> Many owners are having crumbling foundation issues and garage floor issues. The association is not responsible for the foundation. You should not prolong looking into issues as the problem will only get worse.

Thank you for your support! We have received many emails, phone calls and treats expressing kudos to the Grounds Crew for a job well done, it is greatly appreciated! Managing an association of this size takes an enormous amount collaboration on everyone's part, not even factoring in how it is all affected by the weather.

Emergency? What to do: In case of an emergency at your home there are a few helpful hints to help guide you.

- Fire call 911 then email the River Woods email: river woods@comcast.net as soon as possible.
- Flood/water intrusion email: river\_woods@comcast.net and contact your HO6 carrier.
- Storm damage that has caused major structural problems/intrusion email: river woods@comcast.net and call your HO6 carrier.
- Roof leak (major) email: river woods@comcast.net

## River Woods email is monitored nights and weekends for emergency situations however not overnight hours. Non-emergency directives:

- No electricity call your electrical provider
- Roof Leaks Email and leave message with details including name, unit number and telephone number
- No gas call your provider
- Gas smell leave home and call 911
- No water call your city provider
- Minor storm damage: siding blew off or shingle damage Email the office
- Sewer back up call plumber of choice association jets the lines every other year. If it is a building back up email the office. The association uses Drain Pro
- Noise issues with neighbors (dogs. People, cars, and equipment) call police
- Pest control (this includes ants, mice, box elders, bats, squirrels and all other pests) call an exterminator of choice it is the owner's cost.
- Vehicle blocking accesses to your unit call police.
- Guest parking issues email the office.

## Happy Independence Day!!